

## **Newsletter / September 2021**

## Social & Informative Actions



# The Establishment of the Victim Information Unit (METHE) of the Municipality of Piraeus

One of the most important milestones of the BeSecure-FeelSecure (BSFS) project was successfully completed in May 2021 with the establishment of the Victim Information Unit (METHE) in the Municipality of Piraeus. The Unit's purpose is to provide holistic support to victims of any type of crime and their environment, which consists an innovation for the current Greek reality.

The Unit was established within the framework of the BSFS project under the guidance of the Laboratory of Urban Criminology of Panteion University and comprise an experienced interdisciplinary team of: (2) Social Workers, (1) Psychologist and (1) Lawyer. Also, the Unit will be supported by (2) volunteers.

The 1st training session to the staff of the Unit has already been conducted on the 21st of July 2021 with great success.

The provided services include a) individual evaluations by a social worker, b) sessions with a psychologist and / or a social worker, c) referrals to competent local bodies, d) legal advice, information and guidance on rights, procedures, laws, as well as useful information about the context of the criminal justice system.

At the same time, the Unit is supported by a network of synergies with important bodies - both institutional and social - of the Municipality of Piraeus.



#### **Students' Awareness Sessions**

Four awareness sessions on "School Bullying" and "Cyber threats" were organized by the Municipality of Piraeus with the contribution of the Laboratory of Urban Criminology of Panteion University, the Hellenic

Police and Space Hellas. These sessions were addressed to students of 4 local high schools.

More than **680** high school students in Piraeus from the 2<sup>nd</sup> and 5<sup>th</sup>
Municipal Districts were informed about bullying and cyber threats.

Experts from "The Smile of the Child" and the Cyber Crime Division of the Hellenic Police, with their detailed presentations analyzed the phenomenon of school bullying and cybercrime.

The sessions took place in May and June 2021 and aimed to inform, raise awareness and mobilize students and teachers on the issues of school bullying and victimization in the school environment and in the internet. At the same time, they aimed to reduce the feeling of insecurity in the school environment and to prevent victimization.

The main purpose of these sessions is to offer young people a safe environment for socialization, prosperity and development, in order to to prepare them to become citizens guided by the values of unity and collective responsibility.

#### **Events**



# Open Info Day | The BSFS at "Imeres Thalassas"

A BSFS open information day was conducted on the 5th & 6th of June 2021, in the framework of "Imeres Thalassas" (imeresthalassas.gr) of the Municipality of Piraeus. The two-day event was conducted at the Passalimani area at the city center, which is one of the pilot areas of the project (2<sup>nd</sup> municipal district).

More than 1500 citizens and visitors were approached and informed directly about the project and its goals. Citizens of Piraeus had the chance to learn more about the project's targeted actions that will benefit the citizens directly (LCCP, CURiM app, Playground enhancements etc.). These events were a great opportunity for community empowerment and open dialogue.

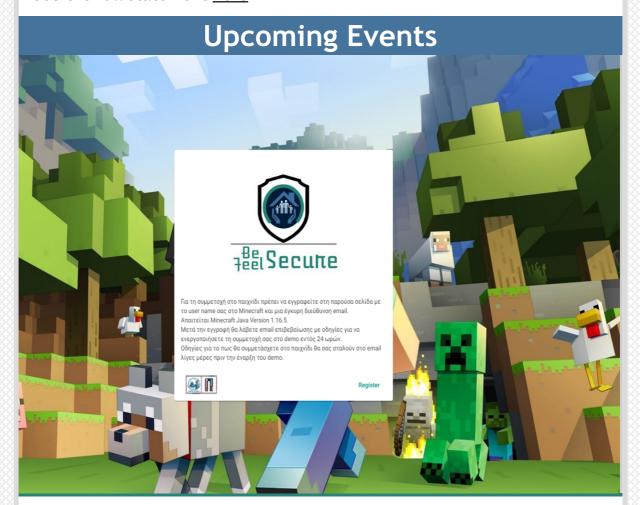
The event was attended by the Mayor of Piraeus Mr. Ioannis Moralis, the LCCP president & Deputy Mayor of the Municipal Police Mrs. Kyriaki

Bourdakou, the **Deputy Mayor of Communication - Promotion & Media** Mrs. Andriana Zarakeli and several Deputy Mayors that are associated with the project's scope.

The Mayor of Piraeus stated at the national media Antenna TV that **BeSecure-FeelSecure (BSFS)** is a project dedicated to reinforce urban security and safety at Piraeus' neighborhoods.

The Mayor stressed out, among others, that the enhancement of eight playgrounds and the continuous awareness sessions to various local groups that already have been planned to be implemented in the framework of the BSFS project are among the primary goals of the project.

See the full statement here



### Minecraft© - "Cops and robbers" in Piraeus

When it comes to the technical developments of BSFS, the alpha version of the **CURiM platform** and of the mobile app is close to finalization. The

acquisition mechanisms that retrieve information from the Hellenic Police case management system and from the BLE anti-theft sensors as well as the web mining and open intelligence module have also been implemented. The crime risk assessment component is at its final stages of development, waiting the risk visualization and reporting features to be finalized.

The CURiM mobile app is also at a mature state, which deems it ready for a sneak peek...with a little help from **Minecraft**©.

#### Minecraft<sup>©</sup> - "Cops and robbers" in Piraeus

The Municipality of Piraeus has developed a city replica in the famous Minecraft videogame and in cooperation with Space Hellas they organize a cyber-physical version of "cops and robbers".

The game scenario involves both humans and game avatars. In the real world, the players participate in the game using the CURiM app. The Minecraft players try to find stolen objects bearing anti-theft BLE sensors and to inform their owners. In this game, one citizen will play the "robber" and will roam in the streets of Piraeus. The "robber's" position will be transferred in the Minecraft city map via the CURiM application, whereas the rest of the Minecraft players will try to hunt him down.

Winners get special prizes!

For more information, follow the project & the Municipality of Piraeus on the social media.



# Security, Democracy and Cities conference

Nice - 20, 21 & 22 October 2021

# Invitation to Efus' International *Security*, *Democracy and Cities* Conference 20 - 22 October 2021, Nice

Registration is open to Efus' international *Security, Democracy and Cities* conference that will take place in Nice between the 20th and the 22nd of October 2021.

International and interdisciplinary, the Security, Democracy and Cities conference, is organised by the European Forum for Urban Security in Nice. Unique in its field, this event is geared towards all those involved in urban security: elected officials, civil servants, national administration, magistrates, law enforcement agencies, social workers, researchers, and representatives of the private sector and civil society.

In the framework of the Conference, the **BSFS** project will be presented to all interested participants.

The programme of the conference is available <u>here</u>.

For further information and registration please consult this webpage.

## Networking

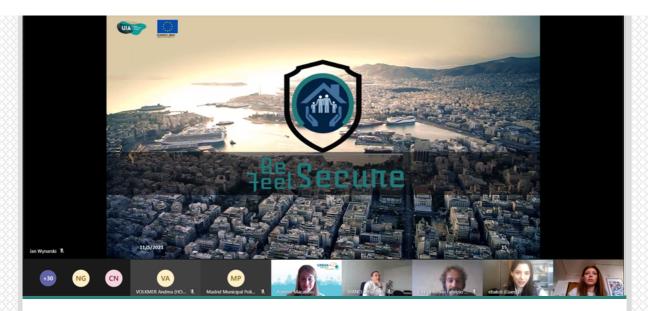


# The First Joint Meeting Between the 3 UIA Projects Working in the Field of Urban Security

On the 9th of April 2021, over 50 participants joined the first joint meeting of the UIA cities of Piraeus, Tampere and Turin, which working on the urban security field.

With the aim to exchange knowledge and learn from each other, the Be Secure-Feel Secure (BSFS), Smart Urban Security and Event Resilience (SURE) and Community-based urban security (To-Nite) project partners presented their projects and discussed common approaches, challenges and initiatives regarding the security in public spaces, with the benefitable participation of the Urban Agenda for the EU.

By cooperating, the three projects together with the **Urban Agenda for the EU partnership** will be able to identify synergies between their actions and to capitalise on them.



## Partnership on Security in Public Spaces of the Urban Agenda for the EU

<u>Plenary Session of the Partnership Meeting of the Partnership on Security</u> <u>in Public Spaces</u>

On the 11th May 2021, the representatives of the 3 UIA security projects Be Secure-Feel Secure (BSFS), Smart Urban Security and Event Resilience (SURE) and Community-based urban security (To-Nite) were invited to the Plenary Session of the Partnership Meeting of the Partnership on Security in Public Spaces of the Urban Agenda for the EU (co-led by Efus, the City of Nice and the City of Madrid). The event was a good occasion to reflect on the potential synergies between the Partnership's actions and the activities of the 3 projects. Moreover, it was also an important opportunity to increase the visibility of BSFS at a European level

The Partnership currently implements six actions:

- **Action 1** Developing a Framework for a Self-Assessment tool dedicated to Urban Authorities.
- **Action 2** Recommendations on EU security strategy, multi-level, participatory and innovative governance and funding.
- **Action 3** Evaluate the application of Artificial Intelligence (AI) inclusive technologies.

- **Action 4** Develop a capacity building training scheme about integrated sustainable urban security.
- **Action 5** Measure the impact of social cohesion and inclusion on security in public spaces of urban and peri-urban areas.
- **Action 6** Develop guidance for architectural spatial design and planning (secure by design)

Many of these actions correlate well with the BSFS activities and results e.g: BSFS' baseline assessment actions and Action 1; market protection training actions to local shop owners and Action 4; social action and Action 5; CPTED interventions and Action 6.

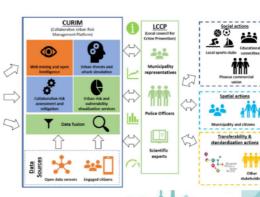
With respect to these potential synergies, the BSFS consortium presented the project's key objectives and main activities. The exchange that followed the presentations of Be Secure-Feel Secure (BSFS), Smart Urban Security and Event Resilience (SURE) and Community-based urban security (To-Nite) allowed the participants to discuss the potential collaboration opportunities with the Partnership.

As a logical continuation of this exchange, in July 2021, the *Unione Romagna Faentina*, the leader of Action 4 and the representatives of the BSFS and Efus organised an online brainstorming on the elaboration of potential capacity building and training activities under the BSFS project.

#### Highlight innovative and unique character Project example

- Case study example: Be Secure – Feel Secure
- Funding: Urban Innovative Actions
- BSFS addresses urban security threats. Its innovative character lies in its holistic approach, providing a framework that focuses on both crime prevention as well as the improvement of the actual and perceived security.







# EU Funding Opportunities for Local & Regional Authorities in the Field of Urban Security

Under Action 2 ('Recommendations on EU security strategy, multi-level, participatory and innovative governance and funding') and Action 4 ('Develop a capacity building training scheme about integrated sustainable urban security') of the Partnership on Security in Public Spaces of the EU, Efus organised on the 25<sup>th</sup> of June 2021, an online web-conference on EU funding opportunities in the field of urban security, which are relevant for local and regional authorities for the multiannual financial period of 2021-2027.

In light of the web-conference's objectives, an overview of the EU's financial programming period for 2021-2027 was provided to the participants. The various types of funds (e.g. structural and sectoral) were then presented. Furthermore, based on the (preliminary or final) results of projects launched in the framework of the former financial period (2014-2020), recommendations as well as tips on the elaboration and implementation of EU co-financed projects were showcased.

As an example of a project's "innovative and unique character", the <u>BSFS</u> project was highlighted and presented to the participants. It was pointed out that the innovative character of the BSFS project lies in its holistic approach: it aims to develop tools and strategies to be used in both the physical and cyber space in order to reinforce urban security by providing a framework for preventing crime and improving real and perceived security.

This web-conference was a good opportunity to increase the project's visibility and to communicate the project's key aspects at a European level.

## **Publications**



## 1st BSFS Journal - An Overview of the First Year of Implementation

This first journal presents a critical overview of the first year of implementation (2020-2021) of the **BeSecure-FeelSecure (BSFS)** project from an external point of view (i.e. the UIA expert). The journal explores the project's progress with regards to the **7 UIA challenges**: leadership, public procurement, organizational arrangements, participative approach, monitoring & evaluation, and communication with beneficiaries.

BSFS proposes three main fronts of action: a **digital platform**, a **body of cooperation**, and **socio-spatial actions**. These three fronts of action interact and work together to better understand the problems of security facing the population. Throughout its first year, the focus has been on the development of the digital architecture, the facilitation of municipal inter-department cooperation, and the forming of a basis of the state of the art of perception of security in the city. Throughout the process, various social actions have been carried out. Finally, the

starting-off points for addressing the issue of the image of the built environment have been set.

Click on the image and read all about.



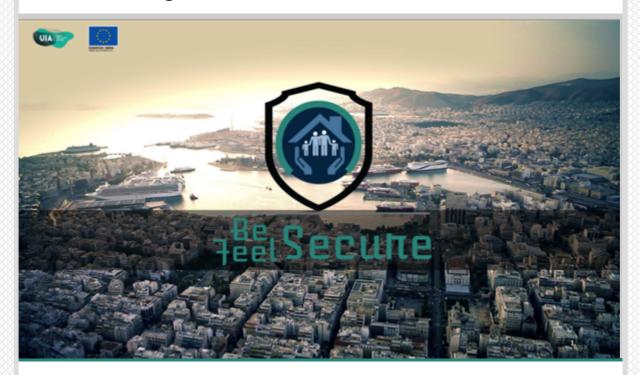
## "Sharing Knowledge Across Projects on Urban Security"

Read the article signed by the **BSFS UIA expert** Ms. Edna Peza Ramirez, on the results of the first meeting between the three UIA European projects for urban security.

On April 2021, members of the teams of UIA funded security projects met online for the first time: BeSecure-FeelSecure (BSFS) in Piraeus, Smart Urban Security and Event Resilience (SURE) in Tampere, and and Community-based urban security (To-Nite) in Turin. Different cities, different contexts, and a common topic: urban security in European cities. Each project has a particular character and sets of its own goals and challenges. There are points where projects converge, and even where the projects differ there are lessons to be discussed.

As UIA Experts in each of these projects, we discussed the opportunities to share knowledge between the projects. What can each project bring to the table?

Click on the image and read all about.



# Feature Story to the BeSecure-FeelSecure (BSFS) Project in the Security Manager Magazine

The Security Manager, the largest magazine about security in the country, hosts an extensive story about the European project BeSecure-FeelSecure (BSFS) on "Urban Security Management in Piraeus" highlighting all key aspects of the project, its innovative solutions to strengthen security and the role of technology in crime prevention.

The 5-page tribute analyzes how the Municipal Authority of Piraeus aims to obtain a holistic view of the real security situation in the city - to improve and maintain at a high level the feeling of safety of the citizens and their trust in the competent authorities - as well as to increase social cohesion, aiming at the participatory prevention of urban delinquency.

The article is co-authored by the BSFS technical manager from Space Hellas, Mr. Marios Zacharias and by the BSFS communication manager from the Municipality of Piraeus, Mrs. Dimitra Kounavi.

## **Promotional Material**



#### The Promo Video

The **BSFS** promo video, among other promotional materials, comes to increase the communication potential of the project to the beneficiaries, the media, the relative stakeholders, policy makers, etc.

This promotional material has been designed to raise awareness and cultivate the project's incentives among project partners and identified target groups.

The produced promo video introduces the **key messages** of the **BSFS vision**, outlines and promotes the BSFS **actions** and invites future potential users to explore the **CURiM app**.

The BSFS promo video will be shown at communication and dissemination activities of the project, such as, events, social media campaigns etc. with the aim to foster the project's visibility to potential users and to the wider audience.



#### The Brochures

The **BSFS** project has introduced the implementation of a variety of initiatives with significant benefits to the community in the city of Piraeus. The BSFS brochures list the core information of the project and its key actions, such as, the Local Council for Crime Prevention (LCCP), the CURiM app, the playground enhancements, the newly established Victim Information Unit etc.

The BSFS **brochures** are one of the main communication tools to be used during events with a high number of attendees either digitally or physically. The aim is to exploit the advantages of proper dissemination of such initiatives, in order to boost BSFS project's outcomes.

The print version of the promotional brochures will be circulated at project's events and will also be distributed to the citizens visiting the **Piraeus Town Hall** and the **Piraeus Victim Information Unit**.



#### The Project Poster

The BSFS poster is one of the main communication tools to be used during events with a high number of attendees either digitally or physically and aims to present the output and its effectiveness in establishing positive communication results not only to the project's immediate stakeholders, but also to the wider public.

The purpose of the posters is to provide information about the project and the Urban Innovative Actions Initiative (UIA), in a clear and simple manner.

The project poster has been placed publicly at the notice boards of the Piraeus Town Hall and in all its floors. It has also been placed in central and busy city points during the Launch Event period as well as at the exterior of the Launch Event venue and in other municipal buildings.

Visit our Web Site

#### The Consortium

All partners have joined their forces to improve the urban security status in the city of Piraeus.

- Municipality of Piraeus
- Panteion University of social and political sciences
- <u>University of Piraeus Research Center</u>
- Ministry of Citizen Protection
- SingularLogic SA
- Space Hellas SA
- European Forum for Urban Security (Efus)

















This project is co-financed by the European Regional Development Fund through the Urban Innovative Actions Initiative under grant agreement number UIA04-274.

















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